



# MALL NEWSLETTER

Minnesota Association of Law Libraries  
A Chapter of the American Association of Law Libraries

Volume 27, Number 4

January/February 2001

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**CELEBRATING  
45 years**

**MALL Web URL** —  
[www.aallnet.org/chapter/mall](http://www.aallnet.org/chapter/mall)

**MALL Listserv** —  
To subscribe, point your browser to <http://aallnet.org/mailman/listinfo/mall-l>

Post your messages to  
[mall-l@aallnet.org](mailto:mall-l@aallnet.org)

## President's Column

PAT CUMMINGS  
PRESIDENT

### WANTED

**An individual with influence in our legal, governmental or information communities who would enjoy serving as a Valuable Invited Participant (VIP) at the AALL 2001 Annual Meeting. Candidates should have an interest in building a relationship with MALL members and a willingness to spend a few days with 2,000 law librarians.**

**T**he AALL Chapter VIP Program encourages chapters to invite special guests to participate in the Annual Meeting. Full complimentary registration is offered to one or two guests from each of the thirty one chapters. MALL sent four distinguished VIPs to Washington in 1999: Chief Judge Edward Tousseint, John Stanoch from the Attorney General's Office, Mary Wagner from the College of St. Catherine's, and Mark Cohen, Editor of the Minnesota Lawyer. Our chapter was recognized with an AALL award for this outstanding effort.

The 2001 Annual Meeting in Minneapolis offers a unique opportunity

to involve a stellar group of VIPs without the travel expense. One of our strategic activities this year is to expand our presence in the community. During February, we will identify individual(s) with whom we could partner for long term benefits in the form of cooperative projects or simply more press coverage. We need to tap all of our contacts. If you know someone who would value this educational and networking experience, call me or another Board member.

MALL is investigating ways to include library students at the conference. We hope to collaborate with vendors and the library schools in order to offer a variety of opportunities for students.

The meeting will also be advertised to the local bar associations, library organizations and other law related groups. We are evaluating the possibility of requesting CLE credit for some of the AALL programming.

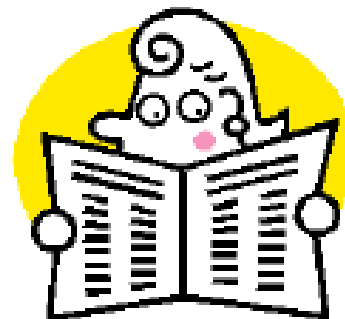
To successfully achieve these outreach initiatives, our membership needs to be fully committed to welcoming our new friends. We'll need a dedicated group of volunteers to

escort our VIPs and to mentor students.

Past VIPs have been impressed and rewarded by their experiences. We have gained some loyal allies. I especially want to acknowledge Mark Cohen and his wonderful coverage of MALL activities and our members in the

Minnesota Lawyer. He has consistently given us generous exposure in the legal community.

Our work may hold great benefits for the association and members in the future. As we gather to explore our new realities and roles, let's open up the discussion to our broader community. ♦



## The Internet Column

### Portals Portals Portals Part Two

In the last newsletter, we looked at how the web gave us "free" personal portal pages that offer powerful technology but not much you can do with it - unless you are content with a semi-personalized web "home page" that includes your horoscope, a calendar, selected news headlines, local TV listings, and a link to a web-based e-mail account that is loaded with spam mail.

But it is from this milieu and this technology that a truly useful enterprise portal page system now springs.

Even Microsoft is catching on and is offering an enhanced version of the service they call "digital dashboard." If you use Microsoft Outlook or Outlook Express, you probably have seen your Outlook home page, but you



BILL JACK  
DORSEY & WHITNEY LLP

access to Westlaw or Lexis.

Dialog Corporation was one of the first

probably don't visit it because there is little there. With Digital Dashboard, however, Microsoft is beefing up its functionality.

West Publishing and Lexis/Nexis both offered earlier versions of their present portal offerings. West's "Intranet Tool Kit" was one such iteration. Essentially, those products seem to have been designed to give users easy access to the vendor's products, and this was their greatest disadvantage: Who lives in a world where he or she can go to WestLaw or Lexis to get something for \$20-30 or more when it can be had elsewhere for less or even for free?

Lexis and West, I think, came to realize the limitations in their earlier offerings because, to be a true and useful portal page, you have to be the first page that a user goes to in the morning and the page that remains as the anchor throughout the day. So, you have to offer more than just easy

of the legal/business information vendors to see the opportunities in offering a versatile portal page to its users. Dialog took an interesting approach, teaming up with Netscape/AOL and using their already popular portal technology. In fact, the teaming-up is so cozy that if you design your own Dialog portal page, and if you already have your own personal Netscape portal page, with its cookies already on your computer, your new Dialog portal page will include items from your personal Netscape page.

This teaming-up between Dialog and Netscape/AOL signaled an opening-up, I believe. Dialog was now offering a page that would combine Dialog and non-Dialog offerings. Still, the Dialog portal page can't be anyone's real portal - users want access to their office e-mail account, to web materials, to things like enterprise calendars and time-keeping software, and to folders and documents on their servers. Dialog's

mix consisted of only Dialog web-based materials with non-Dialog web-based materials. But it was a move in the right direction.

My timing may be wrong, but I think it was Lexis that next saw the light. They partnered with Plumtree Technologies, a company that had been involved in Internet portal technology from the beginning. The process by which users select components or modules for their personal portal pages is very much like that of Yahoo or Netscape or Excite; in fact, the process for creating a "My Page" in Lexis/Plumtree is modeled on Yahoo's "My Home Page." This frees up system administrators from configuring individual pages – users simply scroll down a list of offerings and decide which things they want in the left column and the center column and the right column.

Lexis and Plumtree call these various components "gadgets," and they can include access to server-based mail programs, files and documents on a server, direct links to web sites, and to internal HTML pages created, for instance, by a librarian. Lexis/Plumtree also allows for the creation of multiple "community pages" from which more individualized home pages can be constructed. So, for instance, in a large law firm or institution, there can be community pages for intellectual property attorneys or for mergers and acquisitions attorneys or tax specialists. An attorney in one of these groups

may select the community page, which will have many of the internal and external sources he or she desires, and can customize it further.

This Lexis/Plumtree offering has changed the name of the game because now Lexis materials are just one of multiple components that can be added to a customized portal page. It remains to be seen how pricing will affect the choice of such diverse "gadgets" that do not include Lexis materials.

West's early portal offerings related primarily to Westlaw materials, with inclusion of non-West web links, but it all resided on Westlaw servers. Then the folks in Eagan made a great leap forward, opening up their portal offerings in a way that Lexis has not. West will now "team" with whatever knowledge management or server software an enterprise uses, whether it's Plumtree or Sequoia, SV Technology, and Verity. West's Intranet Solutions Portal Delivery Modules (PDM)s promise to be flexible, varied, and easily-tailored to the needs of specific attorneys and researchers. Thus, law firms and other institutions can select the "bones" of their Intranet and then work with West, which will have already established working relationships with the providers of those "bones," as well as solutions to the inevitable technical challenges.

West's partners are formidable, and show the broad expertise that will be brought to its portal offer-

ings. Plumtree (besides partnering with Lexis) has created enterprise portal pages for Compaq Computers, Price Waterhouse Coopers, Ford Motor Company, and Procter & Gamble. Sequoia Software has worked with General Electric, Ernst & Young, Lockheed Martin, and the Johns Hopkins School of Public Health. SV Technology is the developer of LawPort, and has worked with law firms such as Perkins Coie, Cooley Godward, Foley & Lardner, and Fulbright & Jaworski. Verity's portals are used by 48 of the Fortune 100 companies.

The corporate world (particularly accounting firms) have been ahead in the portal game, but these new offerings from Lexis and West should bring attorneys and law-related enterprises up to the standard.

The costs of implementing these systems will be formidable at first, probably, but prices will surely drop and smaller law firms and institutions will too be able to offer a portal system. This is a dream-like situation. I look forward to the day when I can turn on my PC in the morning and look at my personal librarian's page that gives me easy access to the tools I use daily. ♦



# MALL Call for Nominations

JOHN TESSNER  
CHAIR  
AWARDS AND NOMINATIONS COMMITTEE

Chair of the Committee. Please attach a statement detailing the contributions of your

## CALL for NOMINATIONS- Deadline is March 12, 2001

The MALL Awards and Nominations Committee is accepting nominations for the positions of Vice President / President-Elect and Secretary/Treasurer. Both positions are two-year terms. The candidate who is elected Vice President / President-Elect will serve as Vice President of MALL during 2001-2002 and will then serve as President during 2002-2003. The individual who is elected Member-at-Large will serve in that position during 2001-2003.

sons) who have distinguished themselves by outstanding contributions of continual service to MALL or by producing a work product (bibliography, index, union list, videotape, database, research service, etc) that substantially benefits MALL members.



## MALL Librarianship Award

The MALL Awards and Nominations Committee is also accepting nominations for the MALL Librarianship Award. This award is not bestowed every year; rather it is given to a person (or per-

If you would like to nominate an individual, please use the nominating form found at the end of this Newsletter or on the MALL web page. Nomination forms are also available from John Tessner,

nominee including:

- 1) all relevant service activities and positions held; and /or
- 2) all bibliographic information for any work product.

The MALL Archives may be a good resource in documenting a nomination. Nominations must be received by an Awards and Nominations Committee member by Monday, March 12, 2001. Please submit nominations and supporting materials to:

John Tessner,  
Chair, Awards/Nominations Committee  
Hamline University School of Law Library  
MS -D2010  
1536 Hewitt Avenue  
St. Paul, MN 55104-1205  
(651) 523-2131  
fax (651) 523-2236  
[jtessner@gw.hamline.edu](mailto:jtessner@gw.hamline.edu)

## NEWSLETTER DEADLINES

Volume 27, Number 1	July/August	July 14, 2000
Volume 27, Number 2	September/October	September 8, 2000
Volume 27, Number 3	November/December	November 10, 2000
Volume 27, Number 4	January/February	January 12, 2001
Volume 27, Number 5	March/April	March 9, 2001
Volume 27, Number 6	May/June	May 11, 2001



*Karen Westwood, Barb Golden*



*Mike Tracy, Karla Gedell*

# MALL Holiday Party. . .



MALL celebrated its 45<sup>th</sup> anniversary on November 30<sup>th</sup> at the Summit Manor Reception House, a Victorian mansion decorated for the holiday season. Anita Anderson and Dennis Skrade compiled a display from the Archives including an association timeline and wonderful photos of past meetings. Members Lori Hedstrom, Anne Grande, Kathleen Bedor, Bill Lindberg and Marvin Anderson spoke about MALL's rich history, and President Pat Cummings honored two retiring members, C. Jean Johnson and Ardis Jacobson. Judging by these photos, everyone had a great time.



*Mike Sofio, Anita Anderson, Gene Meyers*



*Susan Hayles, Katy DiCicco, Terri Beaverson, Leslie Kallas*



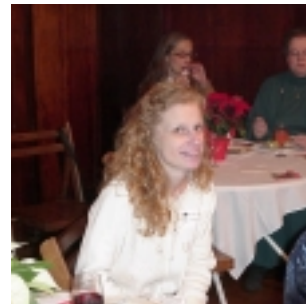
*Kasia Solon, Jeanette Woessner*



# Celebrating 45 Years



*Janet Jacobsen, Mary Wells, Frances Singh*



*Polly Snider*



*Kathleen Bedor*



*Ardis Jacobson, Pat Cummings*

# Farewell Ardis

MICHAEL TRACY  
NEWSLETTER COMMITTEE

When you ask Ardis why she choose a career in Library Science, she quickly responds that the real question should why she got her St. Olaf undergraduate degree in psychology. For Ardis, library science had always been her calling and she has been actively listening to that call ever since she received her MA in Library Sciences and American studies from the University Minnesota.

Once Ardis received her MA, she never slowed down. Starting in 1972, Ardis has shared her love of Library Science in a variety of settings. Commencing with a book cataloging project at Hennepin County, Ardis then moved on to the position of Chief Indexer for the Minnesota Senate (8 a. m. – 3 a.m. work days by the end of the session) until 1981. Next, it was on to the private law library sector at Dorsey and Whitney, Briggs and Morgan and, of course Larkin and Hoffman where Ardis, as the Director of Library Services, has been sharing her “gifts of the trade” since 1990. With such an illustrious career in Law Librarianship, it is very ironic to think that Ardis always thought her calling would lead to the public law library community...go figure!

During her tenure in the field, Ardis has seen (and worked

through) a number of changes. When asked what she thinks has been the major change in the industry, Ardis will tell you that “it has been incredible to see technology change under our feet and to have the opportunity to take advantage of and understand what it can do.” She points out that no single librarian can do everything the job now requires! NOTE: She then very discretely told me about a time, 100 years ago in the 1970’s (her own words) while attending the Boston SLA convention when she was invited to the hospitality suite to see the “future in law library research” according to some people out of Ohio. True grace and tact can not be taught...it is a gift!

When asked what was the best part of all these years of work and experiences, Ardis quickly will tell you it is the people with whom she has been so fortunate to work. The list of names Ardis provided me reads like a Who’s Who in the world of Minnesota Law Librarians ( I will not even attempt to provide a list for fear of leaving off a name). In her own words, Ardis “is proud of the Minnesota Library Community” and the way in which this group is knit together. She quickly informed me that this collaborative spirit is not found everywhere and that it has made for a healthy environment for all those fortunate

enough to have had the opportunity to work within this community of professionals. It is the friendships that have grown out of her career that Ardis will miss the most.

So, what does one do after all this? According to Ardis, you take some time to reflect. She will continue to do the things she is already doing as well as take on a few projects she has not had the time to do in the past. This includes planning for the 2002 Great Lakes Cruise Ships conference to be held in Duluth , to take part in the Elderhostel program and maybe even doing some part-time work. “A full catalog of opportunity awaits her.”

The first interview question I asked Ardis was why did she think I was interviewing her. In “Ardis” style, she replied she could not figure it out...and maybe it had to do with respecting of elders. In truth, it was a way of saying good-bye to the day to day relationship we have developed with a very dear and respected friend. The good news is that Ardis gave me her promise that she will remain a part of this community...as well she should considering she did so much to build it! ♦





# New Member Profiles

TRUDI BUSCH  
MEMBERSHIP COMMITTEE

**Sheri Brenden**, Librarian, Faegre & Benson: Sheri has her B.A. in English from Luther College in Decorah, Iowa and is currently enrolled at the College of St. Catherine, in pursuit of a Masters in Library and Information Science. Before joining Faegre, Sheri worked in Marketing at Cenex Harvest States/Land-O-Lakes. In her current position Sheri develops practice pages for the firm Intranet and is creating a judges' database.

**Katherine J. Solon**, Library Services Administrative Assistant, Faegre & Benson: Originally from St. Paul, Katherine attended Rice University in Houston, Texas where she majored in history and received the Watson Fellowship to travel in the Nordic countries of Europe. Katherine is interested in pursuing a Library Science degree sometime in the future.

**Steve Jarzyna**, Public Services Supervisor, Dorsey & Whitney: Many MALL members may recall Steve from his James J. Hill Library tenure from 1988 to 1994, where he provided excellent research service. He left Hill to become a stay-at-home dad. During this time he subcontracted research service to Teltech, keeping his library skills current. In 1996 he joined Dorsey & Whitney in a part-time capacity as reference librarian, moving to full-time in 1998. Steve became the Public

Services Supervisor in May of 2000. He received his Masters in Library Science from the University of Minnesota.

**Sonya Huesman**, Reference Librarian, William Mitchell College of Law: Sonya received a Bachelor of Arts degree from Concordia College, in Moorhead, Minnesota. Furthering her education at the University of Iowa, Sonya earned both a J.D. and Library Science degree. Prior to joining William Mitchell as part-time reference librarian, Sonya was employed in the circulation department at the University of Iowa Library.

**Laurie Muir**, Director, Minnesota Film Research Library: Currently a student in the College of St. Catherine's Masters in Library and Information Science program, Laurie is adding to her prior credential, a B.F.A. earned from the Minneapolis College of Art & Design. Laurie founded the No Name Galley, a non-profit alternative art gallery, now operating as No Name Exhibitions. She also was the executive director of Screenwriter's Workshop, a non-profit organization for screenwriters. In addition, Laurie has taken legal assistant classes at Inver Hills Community College. Current work experience involves managing the office of Ernest K. Lehmann, an expert geological consultant and operating her own business as an Information Specialist, Irk Research Services.

Laurie is using her education, training and experience to develop a new library, the "Minnesota Library of the Moving Image".

**Amy Boley**, West Group Account Manager: Amy graduated from the University of Minnesota in 1988 and received her J.D. from the William Mitchell College of Law in 1994. Since 1994, Amy has worked at West Group first as a Reference Attorney then as an Account Representative, moving to her current position as an Account Manager. Amy is currently on maternity leave after giving birth to a little girl in September of 2000. She is scheduled to return in February .

**\*\*Correction to profile published in the last edition\*\***

**Gerda Krueger**, Paralegal/Librarian, Fabyanske, Westra & Hart, P.A: Gerda has a B.F.A. degree in Music (with a major in organ performance and minor in piano). In 1991 she received her A. A.S. degree from North Hennepin Community College and began her career as a paralegal. She joined Fabyanske in 1997. Librarian duties were added to Gerda's job March 1, 2000 after Elisabeth Tiessen left the firm to move to Illinois. Gerda looks forward to networking with other MALL members as she faces the challenges of her expanded position.

Please look for the final new member profiles to be published in the next newsletter. ♦

# Committee Reports

## Exchange

ANNE TUVESON  
CHAIR

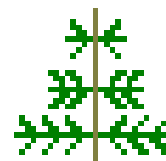
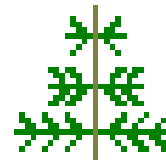
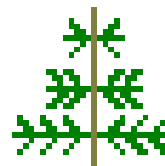
The Exchange Committee advertises legal materials that organizations or people have for sale, wish to donate, or need. I can help you determine how best to advertise your wants or needs to the law library community—please feel free to contact me for further information.

In general, materials may be posted through the MALL listserv and/or on the MALL web site at

<<http://www.aallnet.org/chapter/mall/exchange.htm>>. To list materials on the MALL Exchange, CONTACT Anne Tuveson at: Minnesota State Law Library, Room G45, 25 Constitution Avenue, St. Paul, MN 55155-6102. Phone: 651/297-7659; FAX: 651/296-6740; E-mail: [anne.tuveson@courts.state.mn.us](mailto:anne.tuveson@courts.state.mn.us).

For the most timely notification of exchange materials, subscribe to the MALL listserv by visiting the MALL website at <<http://aallnet.org/mailman/listinfo/mall-l#subscribe>>. Simply complete the subscription form provided.

REMINDER: The Minnesota State Law Library maintains a storage collection of Minnesota legal resources. If you need some items or want to donate materials, CONTACT Anne Tuveson at 651/297-7659 for more information. ♦



The MALL Newsletter is the official publication of the Minnesota Association of Law Libraries, a chapter of the American Association of Law Libraries. It is published six times per year and is a benefit of membership in MALL. Annual membership dues are \$20.00. Membership renewals are due in May of each year. For further membership information or for changes of address, contact:

Barbara Golden  
Minnesota State Law Library  
Room G25  
Minnesota Judicial Center  
25 Constitution Avenue  
St. Paul, MN 55155

**2000/2001 MALL GRANT APPLICATION**  
(Non-AALL Annual Meeting)

1. Name \_\_\_\_\_

2. Work address & phone \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Job title & nature of duties \_\_\_\_\_

\_\_\_\_\_

4. Member of MALL since \_\_\_\_\_.

5. List committees served on, offices held, and other MALL activities (include date spans).

\_\_\_\_\_

\_\_\_\_\_

6. Name, date, and location of the job-related continuing education program you wish to attend.

\_\_\_\_\_

\_\_\_\_\_

7. Estimate the total cost of attending the event.

Registration \_\_\_\_\_

Transportation \_\_\_\_\_

Lodging, food \_\_\_\_\_

Will your employer allow time off to attend? \_\_\_\_\_

Amount that your employer will contribute \_\_\_\_\_

Amount that you personally will contribute \_\_\_\_\_

Amount of the grant you are requesting \_\_\_\_\_

(Grants of up to \$500.00 may be awarded) \_\_\_\_\_

8. If you are applying for any other grants or scholarships to attend this event, please list sources and specify the amount:

\_\_\_\_\_

9. **Please attach a statement discussing your reasons for wanting to participate in this event.** Explain in detail how attendance will benefit you professionally.

I understand that:

- A.) If I receive a grant or scholarship from another source that eliminates my need for the MALL grant, I will return the grant money to the MALL Treasurer.
- B.) If I receive a MALL grant and cannot attend the event for any reason, I will return the grant money to the MALL Treasurer.
- C.) I will write an article for the MALL Newsletter (within two months following the program), or present a program for the MALL membership, about the event I have attended.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

**Return this application no later than three weeks prior to the date of the event you wish to attend to:**

John Tessner, Chair  
MALL Awards & Nominations Committee  
Hamline University - MS D2010  
1536 Hewitt Avenue  
St. Paul, MN 55104-1235

**2000/2001 MALL GRANT APPLICATION**  
(To attend the AALL Annual Meeting)

1. Name \_\_\_\_\_

2. Work address & phone \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Job title & Nature of duties \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Member of MALL since \_\_\_\_\_. List committees served on, offices held, and other MALL activities (include date spans).

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

5. Have you previously attended the AALL Annual Meeting?

No \_\_\_\_\_ Yes \_\_\_\_\_ If yes, when? \_\_\_\_\_

6. Estimate the total cost of attending the meeting.

Registration \_\_\_\_\_

Transportation \_\_\_\_\_

Lodging/food/misc. \_\_\_\_\_

Will your employer allow time off to attend? \_\_\_\_\_

Amount that your employer will contribute \_\_\_\_\_

Amount that you personally will contribute \_\_\_\_\_

Amount of the grant you are requesting \_\_\_\_\_

(Grants of up to \$500.00 may be awarded)

7. If you do not receive the amount requested, would you still attend the meeting?

Yes \_\_\_\_\_ No \_\_\_\_\_

8. Please attach a statement discussing your reasons for wanting to participate in this event and a resume or job history. Explain in detail how attendance will benefit you professionally.

I understand that:

- 1.) If I receive a grant or scholarship from another source that eliminates my need for the MALL grant, I will return the grant money to the MALL Treasurer.
- 2.) If I receive a MALL grant and cannot attend the event for any reason, I will return the grant money to the MALL Treasurer.
- 3.) I will write an article for the MALL Newsletter (within two months following the program) or present a program for the MALL membership about the event I have attended.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Return this application by **May 1, 2001** to:

John Tessner,, Chair  
MALL Awards and Nominations Committee  
Hamline University Law Library  
MS D2010, 1536 Hewitt Ave.  
St. Paul, MN 55104

**2001 MALL LAW LIBRARIANSHIP AWARD  
Nomination form**

**Nominee(s)** \_\_\_\_\_

The Awards Committee, on behalf of the MALL membership, bestows the MALL Law Librarianship Award to the person (or persons) who have distinguished themselves by:

a) providing outstanding contributions or continual service to MALL

OR

b) producing a work product (bibliography, index, union list, videotape, database, research service, etc.) that substantially benefits MALL members.

**Please attach a statement detailing the contributions of your nominee including:**

1) all relevant service, activities, and positions held

2) all bibliographic information for any work product

Remember that the MALL Archives is available as an information resource in documenting a nomination!

Nomination submitted by:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**Nominations and supporting material must be submitted by MONDAY, MARCH 12, 2001 to:**

John Tessner, Chair  
MALL Awards and Nominations Committee  
Hamline University - MS D2010  
1536 Hewitt Ave.  
St. Paul, MN 55104-1235

651-523-2131 (voice)  
651-523-2236 (fax)

## MALL OFFICERS

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612/335-1660  
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