

AZALL NEWSLETTER

INSIDE THIS ISSUE:

<i>Tech Column</i>	2
<i>AALL Orlando</i>	3
<i>Committee Reports</i>	4-6
<i>Committee Chairs 02-03</i>	5
<i>Sarb Reneker Andeen</i>	6
<i>Boot Camp</i>	7
<i>Success Stories to Share?</i>	7

AzALL History

- Association formed in 1980
- AALL chapter status 1983
- Name change in 1994 from Phoenix to Arizona Association of Law Libraries
- Read more at <http://www.aallnet.org/chapter/azll/memories.html>

MAY LUNCHEON: JUSTICE BERCH

by Mike Reddy, Lewis & Roca, LLP

I thought that since the holiday lunch was in one of Phoenix's newest restaurants, Kincaid's, I should try to find a place for the May luncheon that was more historic. Fortunately, Bubba's Cafe and Gallery in Heritage Square had just opened its doors on March 1st. Located in a California bungalow built in 1901 and surrounded by similarly historic houses, it fit the bill nicely. An added benefit was the highly-rated Cajun-Creole-Caribbean food for which Bubba's had already been well-known with its small place on North 1st Street. Thanks to the generous support of Westlaw, we were able to reserve the house and have Bubba's cater the lunch.

Our President, Marianne Alcorn, had arranged for Arizona's newest Supreme Court Justice, Rebecca White Berch, to speak to the AzALL membership. She regaled us all with the story of how she was considered by Governor Jane Hull, the

process of background checks, etc. and told us about "the phone call" from the Governor



Outgoing President Marianne Alcorn and Justice Rebecca White Berch.

that at first sounded like a rejection. Happily for Justice Berch it was not. She went on to tell us how the Supreme Court receives its cases and how they go about processing their caseload.

Having been an American History major in college, I was fascinated by the juxtaposition of the second woman Supreme

Court justice talking to our group in a house built when Arizona was still a territory. I imagined the women of that long-ago time sitting in the same parlor in their long dresses and high starched collars, perhaps drinking tea and discussing the possibility of women in government. What an enjoyable little time warp, enjoying delicious Creole food one hundred years later listening to Justice Berch.

With her investiture on April 19, 2002, Justice Berch became the most recent member of the Arizona Supreme Court. Check out the Court's web press release of the event at <http://www.supreme.state.az.us/media/archive/BerchPage1.htm> (great photos!)

PRESIDENT'S MESSAGE

I've enjoyed this year and look forward to Corinne Guthrie's leadership in the coming year. The annual reports in this newsletter review the programs and activities. Our treasury is still healthy due in part to Connie Strittmatter, Chair of the AzALL Advanced Legal Institute. The Institute added over a thousand dollars to the AzALL treasury. The AzALL Newsletter has been outstanding this year, and Christine Moore has our gratitude for her dedication. I want to thank Dave Shellenberger for serving as our webmaster for the past several years when he was no longer working in law libraries. The programs are very important to an association, and I appreciate each person who was involved or was a speaker for a program. Finally thank you to the Board and Officers who served AzALL.

Take a moment to read the history of AzALL as we approach our twentieth year as a chapter in June 2003. Thank you all for the past year.

Marianne Alcorn
ASU Ross-Blakley Law Library



TECH COLUMN by Michelle Rigual

Last year's AzALL Technology Committee, chaired by Beth Smith, instituted a Tech Column for this newsletter. I have been asked to continue the column this year. In my first submission I discuss a website that I have found to be an extremely useful and unique service.

The Internet Archive (www.archive.org) is a non-profit company working to counter the transitory nature of information on the Internet. The Archive collection consists of more than 10 billion web pages. Visitors can type in a URL, select a date range, and then begin surfing on an archived version of the web to view websites that no longer exist or earlier versions of current websites.

The Archive's utility became apparent to me late last year when the plug was pulled on all of the Department of Interior's websites. The Archive allowed me to visit the department's websites as they existed at various points in time before the shutdown. Since then, I have frequently used the site, especially to locate historical statutes. The Archive is an extremely easy to use complement to the older statutes available electronically on

Lexis and Westlaw and in hard copy in pocket parts.

For example, Arizona statutes are found online at www.azleg.state.az.us/ars/ars.htm. They are current on the site as of the 45th legislature's first regular session (January through May 2001). Plugging that URL into the Internet Archive, there is a list of the archived versions of the site. The site was archived once in 1997, three times in 1998, twice in 1999, twelve times in 2000, thirty-eight times in 2001, and once this year. Clicking on a date reveals the statutes in their previous incarnations. If you don't see "*" next to an archived document, then the content on the archived page is identical to the previously archived copy.

Beyond individual websites, the Archive also has several special collections. The most prominent and poignant of these is the one for September 11 web pages. Other featured archives include pages from the controversial 2000 presidential election and the Web Pioneers collection, which salutes the innovators who had a hand in shaping the character of the Internet. Browsing that archive allows you to see early pages from major players such

as Yahoo, Amazon.com and even the White House and how their early design affected other webpages all around the Internet.

The Internet Archive database is created by employing "robots" to crawl through web space from link to link, identifying and perusing pages. Each time the robot crawls through the web it finds that only about fifty percent of all pages have changed from the previous visit. This means that much of the content in the archive is duplicate material. Some websites are not included in the Archive because they are password protected, the file includes a "robots.txt" command that won't allow the robot to search it, or because the owner has requested they be removed.

As a tool for researchers, The Internet Archive provides an invaluable wealth of information. It provides history and perspective, as well as a level of accountability for what people and corporations have said in the past.

Michelle Rigual is a Reference Librarian at Ross-Blakley Law Library, Arizona State University.



A Note from our incoming President—June Meeting!

Dear Members!

I realize this is late but I would like to meet with all who can



attend to firm up this year's committee chairs and executive board members. Elizabeth Schneider will be providing food and beverage from Subway!

I would like to meet on June 20th at 12:15. the meeting will be held at Plattner, Schniedman & Schnieder law office, 1707 E. Highland, located on the south east side of 17th Street and the Squaw Peak.

Please let me know ASAP if you plan to continue being the chair for your committee!

If you would like to volunteer for a committee chair please do so. The committees available are: Placement, Nominations, Programs, Legislation and Government, Specialty Programs, and Membership.

Thanks
Corinne

PLANNING TO ATTEND THE ANNUAL MEETING?

Get in the Fast Lane!



West Group's Librarian Relations and Thomson University will offer a preview of their specially customized program at the 2002 AALL Annual Meeting in Orlando that trains law librarians to be resilient and to succeed during times of turbulent change.

Life in the Fast Lane for Information Professionals is a one-day course that prepares employees to remain high performers during periods of change at all stages in their careers.

Participants will learn how they are affected by change, techniques to successfully manage change, and how to respond in a variety of situations. This course is designed specifically to address the unique issues and work environments of law librarians.

The program will take place from 8:30 a.m. to 5 p.m. on July 20. Because it will be held at the same time as the AALL Chapter Leadership Training, which all chapter presidents and vice presidents/presidents-elect must

attend, West Group asks that each chapter designate one of its members who already plans to attend the Annual Meeting to also attend the **Life in the Fast Lane** program.

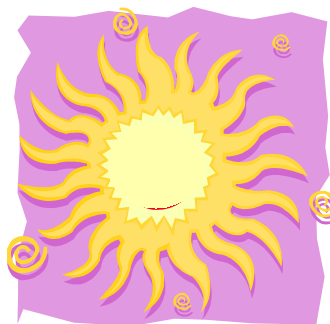
Please contact Marianne Alcorn if you are interested in attending this program.

creating connections

95th AALL Annual Meeting and Conference
July 20-24, 2002; Orlando, Florida

AALL ANNUAL MEETING & CONFERENCE

For information about Orlando, visit the Local Advisory Committee's web pages at: <http://www.aallnet.org/events/local02/index.htm>



The committee has put together information about local attractions, Florida facts and history, and have also provided a virtual tour of the area.

The Orlando Survival Guide includes everything from the percentage of sales tax to what roads include tolls to where to find public broadcasting on your radio while you're in town.

Included are also separate pages recommending where to eat and where to shop.

FYI

Movies filmed in Orlando, FL:

- D.A.R.Y.L. (1985)
- Ernest Saves Christmas (1988)
- Fried Green Tomatoes (1991)
- The Haunting (1999)
- Honey, I Blew Up the Kid (1992)
- Instinct (1999)
- Jaws 3-D (1983)
- Jurassic Park III
- Lethal Weapon 3 (1992)
- My Girl (1991)
- Ocean's Eleven (2001)
- Parenthood (1989)
- Passenger 57 (1992)
- The Waterboy (1998)

AzALL Mentoring

For members who would like to be listed in the AzALL Mentor/Mentee directory for the 2002-2003 term please save/fill out/return the application sent via the azall list.

If you have volunteered in the past, but have not yet

been matched with a mentee, you will still need to let Charlotte know if you are interested again for the 2002-2003 AzALL year.

Questions or requests for the application form should be directed to:

Charlotte Graesser Henderson, Library Services Manager
Quarles & Brady/Streich Lang LLP
Phoenix, AZ
602.229.5386
chenders@quarles.com

COMMITTEE REPORTS 2001-2002

Placement Committee

Twelve jobs have been posted on the AzALL web page during the year. Thanks go to Dave Shellenberger for providing his services to the Job Placement Committee.

Inquiries were received from one individual. The job seeker was notified by e-mail when job openings became available and was supplied with job description (when available, AzALL web page address and general information including job placement web sites and telephone numbers).

Program Committee

June	Committee Reports.
July	no meeting
August	AALL reports from those who attended the annual conference. Hosted by Ryley Carlock & Applewhite.
September	Downsizing law libraries. Held at Greenberg Traurig.
October	Francisco Avalos of the University of Arizona; held at Arizona State University
November	Brooke Sheldon, University of Arizona School of Information Resources and Library Science. Hosted by Lewis & Roca
January	LexisNexis luncheon in lieu of meeting
February	Tour of the Forbidden City exhibit at the Phoenix Art Museum
March	Tour of the United State Federal Courthouse and its library.
April	Janet Fisher, Arizona Department of Library, Archives, and Public Records, spoke about federal depository library collections. Held at the Old Capitol Building.

Committees and Chairs

Membership & Directory:
Maureen Garmon
U of A College of Law Library

Newsletter: Christine Moore

Legislation and Government:
Kathy Shimpock, Bryan Cave

Victoria (Tory) Trotta
ASU Ross Blakley Law Library

Nominations, Grants/Awards:
Suzanne Quinton, Beus, Gilbert

Job News/Placement:
Brenda Kelly
Pima County Law Library

Programs:
Karen Anderson
Quarles & Brady/Streich Lang LLP

Janice A. Wolter, Maricopa County
Superior Court Law Library

Specialty Programs:
Mike Reddy, Lewis and Roca, LLP

Technology:
Beth Smith
ASU Ross-Blakley Law Library

Web Page:
Dave Shellenberger

Legal Research Institute:
Connie Strittmatter
ASU Ross-Blakley Law Library

Mentoring:
Charlotte Graesser Henderson
Quarles & Brady/Streich Lang LLP

Nominations, Grants & Awards Committee

The committee asked that the Board approve two grants for AALL of \$500 and one grant of \$500 for SWALL. This was approved by the Executive Board. In addition, a grant for attendance to AALL for a library student at the University of Arizona Library School was approved. The notice was published in the January newsletter. Three applications were submitted for AALL and none for SWALL. After consultation with the Board, it was decided that instead of the SWALL grant, an additional AALL grant would be given. Grants were awarded to Corine Guthrie, Pamela Wilson-Jolly and Tim Blake. Nicholas M. Jackson from the U of A Library School was awarded the student grant.

The committee solicited nominations for Vice-President/President-Elect; Treasurer, and one board member. A slate of nominees was chosen whom the committee believes will be representative of the varying interests of our group. Beth Schneider, Librarian, Plattner, Schneider and Schneider for Vice-President/President-Elect; Marcy McCahan, Librarian, Jennings Strouss for Treasurer and Beth Smith, Assistant Director, Law Library and Head of Public Services for Board Member. The notice of the slate and a biography of each candidate was sent to members by e-mail. The election was held at the April 2002 meeting.

Respectfully Submitted,
Suzanne Quinton
Chair

The Mentoring Committee reports
no activity this year.

Technology Committee

The Technology Committee published columns in both issues of this year's AzALL Newsletter. One column covered wireless LANs and the other covered electronic current awareness services. The Committee also responded to technology questions from the AzALL President.

Submitted by Beth Smith, Chair
4/17/02

*Committee Reports are
continued on the next page.*

COMMITTEE REPORTS *continued*

AzALL Advanced Legal Research Institute

The AzALL Advanced Legal Research Institute was held on consecutive Tuesdays from February 5 through April 2, 2002 from noon to 1 p.m. at local law firms and law libraries in Phoenix. The exceptions to this time was a session held on Friday, March 22 from noon to 1 p.m. and the April 2 session which was held from 5:30 –7:30. There were nine instructional sessions covering substantive areas of legal research, which consisted of Treaty Research, Internet Legal Research, Tax Research, Health Law & Bioethics, Administrative Law, Securities Law Research, Indian Law, Labor Law, and Company Research and Public Records on Lexis, Westlaw, and the Internet. The Tax Research session was cancelled due to lack of attendance

Connie Strittmatter chaired the committee with Corinne Guthrie, Sarah Reneker Andeen, Charlotte Henderson and Beth Schneider assisting. Program speakers were Beth Smith, Richard Teenstra, Beth Schneider, Sarah Reneker Andeen, Tamara Herrera, Michelle Rigual, Suzie Easter, Kay Engler, and Connie Strittmatter

In the past, all of the sessions were held at one location. This year several law firms and libraries agreed to host sessions. Our generous hosts were Lewis & Roca, Jennings, Strouss, & Salmon, Quarles & Brady/Streich Lang, Greenberg Traurig, Maricopa County Superior Court Law Library, and the State Law Library.

Emails publicizing this event appeared on several professional listservs, announcements were made at local paralegal meetings and appeared in their newsletter, and listings were printed in the *Maricopa Lawyer*.

The Institute applied for and received approval to offer these sessions for CLE credit to paralegals belonging to National Federation of Paralegals Association

Attendance at each session varied from 3 to 8 participants who were law librarians or paralegals. Refreshments were provided at each session. Beverages consisted of bottled water and soda, which were set up before the start of each session. Snacks were also provided. Snacks and beverages were donated to minimize costs.

All registrants received copies the handouts for the session that they attended. In addition, copies of all the handouts can be found in the Association’s archives. Photocopies costs were minimized due to organizations picking up the costs.

Details of the Institute such as handouts, fliers, information about CLE credit, timeline, and certificates can be found in the AzALL archives.

AzALL Legal Research Institute FINANCIAL REPORT

Income:	
Registrations	\$1,165
Expenses:	
Refunds	
Cancelled Session* (Tax Research –Feb. 19)	\$25
Session Refund **	\$25
CLE Application	\$25
Total:	-\$75

*Tax Research session on February 19 was cancelled due to lack of attendance. Only 1 person had signed up. Her money was refunded

**The AzALL Directory contained an incorrect address for one of the hosting libraries. Attendee went to the incorrect address and missed the session. She requested a refund for that session which was given to her.

Revenue to AzALL **\$1,095**



Government Relations Committee

The Government Relations Committee was charged with monitoring the proposed legislation affecting libraries pending in the Arizona Legislature. In particular, the committee monitored whether or not UCITA was reintroduced. It was not. The Arizona Legislature evidently had bigger fish to fry this year.

The Government Relations Committee also contributed to the AALL Government Relations Committee listserv and forwarded relevant posts to the AZALL listserv.

Respectfully submitted,
Victoria K. Trotta, Chair

Committee Chairs 2002-03

Mike Reddy	<i>Specialty</i>	Connie Strittmatter	<i>Legislation and Government</i>
Charlotte Henderson	<i>Mentoring</i>	Suzanne Quinton	<i>Nominations/ Grants /Awards</i>
Michelle Rigual	<i>Technology</i>		
Christine Moore	<i>Newsletter</i>		

Volunteers are needed for the following:

- Job News/Placement
- Membership/Directory
- Programs

Contact Corinne if you are interested in serving as a Chair or volunteering for any committee!

COMMITTEE REPORTS *continued*

AzALL Membership Committee Report

5/8/02

Maureen Garmon

Membership this year stands at seventy-two—down roughly 6% from last year's total of seventy-seven. The eight non-renewals were from law firms (6), public libraries (1), and independent library service providers (1). Just speculating, but perhaps a couple of firms decided not to fund this particular activity this year, given the general economic picture.

There were eighteen academic members, thirty-two members from private firms, nine from courts, three from other state agencies, and one public library member. We had three student members and two personal members (no institutional affiliation). In addition, there were four honorary (non-paying) members.

Regarding the listserv—the number of subscribers tends to fluctuate, but the most recent count shows ninety-eight members. A few of these may be old addresses needing to be purged, but generally, the difference between the total number of AzALL members and the number of listserv subscribers is due to the fact that one needn't be an association member in order to subscribe to the listserv. Also, former paid members of AzALL are not deleted from the list. As list administrator, I don't want to prevent anyone from using the listserv just because they haven't paid dues for a year.

Regarding the azall.org domain name—we continue to pay an annual fee to retain rights to the azall.org domain name, but haven't yet had to use this, as our web site is hosted gratis by the aallnet administrators.

Finally, members are asked to please contact the membership chairperson when changes are made to their contact information.

Specialty Committee

The AzALL Holiday Lunch was held at Kincaid's in the Collier Center on Thursday, December 13th. 35 AzALL members attended and enjoyed the fine food offered by Kincaid's while visiting with fellow law librarians and vendors.

The AzALL Annual Banquet was held at Bubba's Cafe and Art Gallery in historic Heritage Square on Thursday, May 9th. 40 AzALL members were able to listen to remarks by Arizona's newest Supreme Court Justice, Rebecca Berch, while enjoying the restored Victorian house with contemporary art in all of its rooms. Not to mention the delicious Cajun-Creole-Caribbean food and desserts!

Both AzALL special events were generously underwritten by our colleagues at Westlaw. Many thanks to them for making both of these luncheons possible.

Mike Reddy



SARAH RENEKER ANDEEN: GREENBERG TRAUIG EMPLOYEE OF THE YEAR



Congratulations (albeit belatedly), Sarah! A press release from February announced that Sarah Andeen

was named Greenberg Traurig Employee of the Year. Here is an excerpt from that release:

Jeffrey H. Verbin, managing shareholder of Greenberg Traurig LLP's Phoenix's office is pleased to announce Sarah Andeen, a research librarian in Phoenix office has been elected 2001 Greenberg Traurig Employee of the Year. This

national award was given to only four Greenberg Traurig employees and the firm will present each winner with two round-trip tickets to anywhere in the continental United States, their choice of either a cash prize or five additional vacation days.

"Sarah is a [sic] dedicated to enhancing our commitment to client services and certainly goes beyond the call of duty within the firm, said Verbin. "She takes a great deal of pride in her work and is a true team player. We are very proud of her accomplishments

and pleased to recognize her as one of the top 2001 Employees."

Prior to joining Greenberg Traurig, in 1999, Andeen was employed as a reference librarian for the Superior Court Law Library in Maricopa County where she provided legal reference services to the public, attorneys, court staff, and Judges. She also worked for the American Library Association/United States Information Agency as a library fellow for a year, where she spent eight months in the West Bank on a fellowship teaching librarians how to access electronic information and library administration basics.

Andeen is an active member in the American Association of Law Librarians and has taught seminars on Legal Research to a wide range of audiences. For the past six years, she has provided legal research assistance in a wide range of practice areas including domestic relations, securities law, tax law, probate, employment law, and general corporate law.

She received her Master's Degree in Library and Information Science in 1993 from Rosary College.

AzALL P.S. Sarah has recently published an article at llrx.com (Law Library Research Xchange, LLC.), "Legal Research To Go: Westlaw Wireless™" (see <http://www.llrx.com/extras/westlawwireless.htm>).

AALL Professional Development Program: *Boot Camp for Teachers of Electronic Research*



In mid-April I traveled to rainy downtown Cincinnati, Ohio to attend AALL's Professional Development program, *Boot Camp for Teachers of Electronic Research*. The 1½-day program covered individual learning styles, fundamental instructional methods, and advanced presentation skills and strategies for teaching electronic research to a wide variety of end users.

Meeting the needs of learners was one of the important themes of the program. For most of the first day we explored learning styles and personality types then applied knowledge of the different styles and types to training situations. People do not all learn in the same way. Some learn new information best when they read it, some are better when they hear it, others need to put their hands on it, and still others are best served by the depiction of information in symbolic representations such as charts or graphs. When teaching a group, a trainer who combines styles will reach more members of their audience more effectively. A good balance includes lecture mixed with discussion and short exercises, all supplemented with handouts that use hierarchies or graphs and leave lots of white space for note taking.

If you are training an individual or small group, watching their behavior can help you identify their learning style. When an individual immediately starts looking through the tabs and charts of the training materials, they probably learn best through visual concepts and symbols. People who come in chatting probably learn by hearing the material. People who jump on the computer right away and start playing around with it are people who learn through experience and repetition. Those who sit down and read the handouts learn through reading and writing. The savvy trainer can customize their approach based on such observations.

An understanding of different personality types also maximizes training effectiveness. We

concluded that it is important to know that people are motivated in a variety of ways. This information is useful to trainers because an appeal to someone's motivating interests has a much better chance of getting and keeping their attention. Some people need to be shown the purpose of training, others are interested in detail and trust the facts rather than emotion, others are interested in relationships and need to think the trainer is a good person, and finally some only listen when they are entertained. Awareness of individual differences in learning and motivation helps trainers reach a larger percentage of the audience.

Upon that groundwork, we discussed how to develop and carry out a training program. Though our discussion was in the context of electronic resources, the points I found most helpful – goal setting, clarity, maintaining control – are not unique to the digital age.

The key to goal setting is to choose realistic goals based upon the skill set taught and the skill level of the attendees. Keep your goals short, simple, and concrete. We learned that it is best to set only a few goals because people generally do not retain more than three points. Share the goals with the participants and repeat them throughout the session. The goals of an introductory search class may be as simple as how to choose a database, how to run a simple search, and how to print. Even if the trainer has a larger goal such as making the user comfortable with the product or opening the mind of a student, only the simple and concrete should be shared with the learners.

Clarity in a presentation facilitates the learner's retention, recall, and ability to apply the information presented. Set an agenda and share it with the students, then use

the rule of three. The rule of three is to tell them what you are going to tell them, tell them, then tell them what you told them. The logic of the rule is that when you introduce the topic they hear, when you actually discuss or use it they remember, and when you summarize they believe. Stick to your agenda and use transitions throughout the presentation so that it is obvious when you are changing from one agenda item to the next. Finally, allow the learner time to process the information by speaking slowly and pausing two minutes for every

fifteen you lecture.

During these pauses you can pose or answer questions or give the learner a short written exercise.

To ensure that everyone learns as much as possible, try not to allow people or events to detract from an entire group's experience. Introduce yourself and your credentials at the beginning of the training

session to establish yourself as the expert and as their point of contact for questions and further training. In your introduction be brief, establish a connection with your learners, and never minimize yourself or your skills. Know the equipment you will be using. For instance, if there is an electronic white board in the room, know the theory of how to use one effectively but also make sure that you know how to write and erase on that particular white board. When you have to take ten minutes from the session to figure out how to use a particular technology, you lose the learners' attention and possibly some of your credibility.

Technology difficulties are not the only problem trainers need to anticipate. Be ready for objections, criticisms, disruptive learners, and latecomers. Prepare

Awareness of individual differences in learning and motivation helps trainers reach a larger percentage of the audience.

(Continued on page 8)

Officers 2002-2003

President:
Corrine Guthrie
Maricopa County Law Library

Vice-President/President Elect:
Beth Schneider
Plattner, Schniedman &
Schnieder

Secretary: Mark Bartlett
ASU Ross Blakley Law Library

Treasurer:
Marcy McCahan
Jennings Strauss & Salmon

Executive Board

Past President:
Marianne Sidorski Alcorn
ASU Ross Blakley Law Library

Charlotte Graesser Henderson
Quarles & Brady/Streich Lang
LLP

Members-at-Large
Sarah Reneker Andeen
Greenberg Traurig

Beth Smith
ASU Ross-Blakley Law Library

BOOT CAMP

(Continued from page 7)

responses for anticipated objections and criticisms. See whether latecomers will reschedule or stay after to review the introductory materials. If they are not too late you might quickly summarize the portions you have already covered. If they are terribly late and not willing to reschedule, just pick up where you left off. As for the hecklers and disrupters, deal with them quickly, firmly, and

fairly. If all else fails, ask them to leave.

Electronic research issues were discussed throughout the Boot Camp. We debated the merits of electronic citators versus books, received tips on staying up to date with technology trends, considered the growing sophistication of courtroom Power Point presentations, and much more. However, one of the most important lessons I learned is that teaching with technology

is not so different than teaching without it. Knowing your learners, knowing your material, knowing how to

communicate clearly, and knowing how to deal with difficulties are still paramount concerns.

Michelle Rigual is a Reference Librarian at Ross-Blakley Law Library, Arizona State University



SUCCESS STORIES TO SHARE?

The AALL Public Relations Committee would like to collect success stories that illustrate the value of law librarians to be used in future PR endeavors. We want to know about specific times and places where the assistance of a librarian prevented a costly mistake, measurably reduced research costs, opened up a new (and profitable) area to the firm, found an unfindable source for a faculty member, provided a judge within formation she couldn't have found without the assistance of a law librarian.

We'd like to receive as much specific information as possible, but we do respect your privacy concerns and will filter out any personal or corporate data before using or reporting any data we receive. Please include as many specifics as you can, including the amount of money saved or possible adverse consequences avoided. Please describe your organization generally, to the extent you can, without identifying it by name. Of course we will need your name and how to contact you so we can verify and follow-through, but we will not store that information permanently.

If you have a success story to share please send it to rmortiz@bu.edu or mail it to Raquel M. Ortiz, Pappas Law Library, 765 Commonwealth Avenue, Boston, MA 02215. Please include the word "value" in your subject line.

Don't forget, we're on the web! <http://www.aallnet.org/chapter/azll/>